

GUARANTEE RCWave Haverland

1. Haverland guarantees that this radiator has no material, design or manufacturing faults at the moment of its original acquisition and it also guarantees the electronic components and paintwork/finish for 3 years and lifetime for the aluminium body (exclude accidental damage, transport, and misuse).
2. If, during the guarantee period, the product were to become faulty and this is due to a design fault or a fault in the material or the manufacturing, Haverland will repair or replace the product, whichever it deems appropriate, under the conditions stipulated below:

2.1. The guarantee is only valid if the original Guarantee Certificate issued by the distributor or installer to the purchaser is presented and when the aforementioned guarantee stipulates the series Nº and model of the product (shown on the technical characteristics sticker) and its date of purchase. HAVERLAND reserves the right to refuse the guarantee service when this information has been removed or modified after the original purchase of the product.

The receipt or original invoice will only be accepted as a proof of purchase when it is presented to the distributor or installer who sold the product.

2.2. The guarantee only applies to the cases relative to material, design or manufacturing faults; under no circumstances does it cover damage to the radiator due to the following:

2.2.1. Incorrect use of the product for purposes that are not normal or without respecting instruction manuals as to the use and maintenance of the product, as well as the installation or use of the product in a way that does not comply with the technical safety standards in force.

2.2.2. Repairs performed by unauthorised service workshops or the opening of the radiator by unauthorised persons.

2.2.3. Unforeseen accidents that are out of Haverland's control, such as lightning, fires, floods, public disturbances, etc.

2.2.4. The repairs or replacements covered by this guarantee do not allow the extension or new start up of the guarantee period.

2.2.5. The faulty pieces or components removed will become the property of Haverland.

2.2.6. This guarantee does not affect the purchaser's legal rights set forth by the national legislation in force, or the purchaser's rights against those of the distributor or installer that could arise from the sale contract.

2.2.7. In the absence of an applicable national legislation in force, this guarantee will be the purchaser's only protection. Haverland, its offices and distributors and installers will not be held responsible for any kind of damages, either fortuitous or accidental derived infringing any implicit regulation related to this product.

3. If you have to send your Haverland radiator to the guarantee service, take it to the distributor / installer where you acquired it. In the case of problems, Haverland places the TECHNICAL ASSISTANCE TELEPHONE NUMBER at their clients' disposal: + 34 91 324 40 60 as well as the email address: info@haverland.com.